Job Description

Library Associate II

Name:                Department: Community Engagement & Programming

Pay Grade: H          FLSA Code: Non-exempt

Reports To: Head of Community Engagement & Programming

Typical Schedule: Varies

Last Updated By: Donna Dunn            Date: 7/13/2017

Job Summary

Under the supervision of the Head of Community Engagement & Programming, the Library Associate II is responsible for assisting the Senior & Homebound Services Coordinator in providing library services to district residents who are physically unable to use the facility, primarily consisting of nursing home residents, assisted care residents, and homebound patrons.

This position does not have any supervisory responsibilities, but may oversee volunteers.

Essential Functions & Responsibilities

Primary

- Makes visits to nursing and assisted care homes, as well as homebound patrons
- Conducts initial interviews with residents to determine reading interests
- Registers residents for library cards
- Selects and prepares materials for delivery
- Checks out, and places reserves on library items
- Attends scheduled meetings and training, as required
- Maintains awareness of overall library functions, projects, and goals
- Represents the library in a positive fashion at all times

Secondary

- Assists with programming, as requested
● Safely operates the library vehicle
● Participates in professional development and continuing education, as appropriate
● Keeps current on trends and issues in library practices and philosophy
● Understands and demonstrates the Standards of Public Service
● Performs other duties, as assigned

Education Requirements
The minimum level of formal education required to perform this job is checked.

☐ Some high school  ☐ Bachelor’s Degree
☐ High school diploma or GED  ☐ Master’s Degree/MLIS
☐ Associate’s Degree  ☐ Other:

Training, Skills, Knowledge, and/or Experience

Required

● One (1) year of customer service experience and one (1) year of successful work experience in a library
● Valid driver’s license with good driving history
● Ability to complete detailed work accurately, efficiently, and on time, with minimal supervision
● Excellent written and verbal communication skills
● Ability to prioritize and organize work assignments to meet library needs
● Ability to work independently or as part of a team
● Working knowledge of technology to include: Microsoft Windows and Office applications, Google Suite applications, and the internet
● Ability to adapt to evolving technology
● Service-oriented attitude with the ability to establish and maintain effective relationships with staff and the public in order to achieve the goals and objectives of the library

Preferred

● Successful employment experience in a public library
● Previous successful experience providing outreach services to senior citizens and/or the homebound
Physical Requirements

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<thead>
<tr>
<th>Activity</th>
<th>Constantly (⅔ or more of the time)</th>
<th>Frequently (⅓ - ⅔ of the time)</th>
<th>Occasionally (⅓ or less of the time)</th>
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<tbody>
<tr>
<td>Sitting</td>
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<td>Standing</td>
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<td>Walking</td>
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<td>Bending/stretching</td>
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<td>Stooping/kneeling</td>
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<td>Pushing/pulling</td>
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<td>Reaching overhead (up to 75&quot; high)</td>
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<td>Lifting/carrying/moving (up to 50 pounds)</td>
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<td>Reading/analyzing/interpreting data</td>
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<td>Viewing/working at a computer</td>
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<td>Moving wheeled carts (100 lbs.) within or between buildings in all weather conditions</td>
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Scheduling

This position may require working during any of the hours that the Library is open, including evenings and weekends. Although a regular weekly schedule is established, the needs of the Library may require schedule changes and flexibility.

Equal Employment Opportunity

The library does not discriminate on the basis of race, color, gender, religion, sexual orientation, gender identity, national origin, ancestry, citizenship, age, disability, veteran status, marital status, pregnancy, arrest record, protected order status, genetic information, or other non-job related criteria in any term, condition, or privilege of employment.
Acknowledgement

I have read and understand the functions and requirements of this position. I understand that this does not limit the assignment of additional duties for this position, and that the job functions may change as needs evolve.

______________________________
Employee Signature

______________________________
Date