Chicago Public Library patron’s Reciprocal authentication can now also be verified online from our website using the “Reciprocal Patron” link at the bottom of our homepage at www.chicagopubliclibrary.org. *All Chicago Public Library patron records are strictly confidential and information should not be used for any purpose other than to validate our patrons.*

This tool has been designed to provide additional assistance to Reciprocal Libraries needing to validate CPL card status and can easily be used by entering the assigned access code for your library, the patron full Library card number and the patron’s zip code. Patrons with a good status, whose library account is up to date and has not expired, can be assigned Reciprocal Borrowing privileges.
We ask that you never issue Reciprocal Library Cards to CPL patrons with a Restricted status or whose library account needs to be updated. These patrons should be directed to visit any Chicago Public Library for assistance.

**Patron Validation**

Name: WAYNE BRUCE  
Status: RESTRICTED  
Expires: 07/20/2013

**Enter Patron Information**

Access Code:  
Patron Barcode:  
Enter Patron Barcode...  
Zip Code:  
Enter Patron ZIP Code...

Libraries who receive a message stating that the information was not found while validating accounts should repeat the process to verify that the assigned access code for your library, the patron full Library card number and the patron’s zip code has been entered accurately. If you still receive this message refer the patrons to visit any Chicago Public Library for assistance as the account may no longer be valid. We ask that you never issue Reciprocal Library Cards to CPL patrons who can not be validated.
Reciprocal Library Staff needing additional assistance in patron validation can contact the Chicago Public Library Computer Helpdesk at (312) 747-4062

Monday- Thursday     9:00 A.M. - 9:00 P.M.
Friday- Saturday      9:00 A.M. - 5:00 P.M.
Sunday                1:00 P.M. - 5:00 P.M.

When a reciprocal library is calling for verification, please be sure that you give the Customer Service Representative (CSR) the patrons CPL library card number, the patrons name and address. The CSR will then validate the patron status as Good or Restricted.

These services are only available for Reciprocal Library Staff, patrons with inquiries should be directed to 312-747-4300 or log in to their own account through their account on CPL’s homepage.