

# 21<sup>st</sup> Century Librarians for 21<sup>st</sup> Century Libraries

## **Professional Skills**

Explorer  
Researcher  
Teacher  
Communicator  
Networker  
Collaborator  
Designer  
Diplomat

## **Personal Qualities**

Flexible  
Fearless  
Visionary  
Proactive  
Quick-thinking  
Persuasive

## **How Do You Make One?**

Use 21<sup>st</sup> century channels  
Provide the Vision  
Review their work  
Interview on the web  
Ask for specifics  
Complete on activity  
Teach a class  
Change it up

## **SAMPLE INTERVIEW QUESTIONS**

1. What are you passionate about?
2. What is the role of the librarian in a 21<sup>st</sup> century library?
3. Describe your personal use of technology outside of work.
4. Tell me about a class or one-on-one instruction that went off track. What was the issue and what did you do to recover the session? Was the customer satisfied?
5. Tell me about an idea you have for expanding library services.
6. Tell me about a time when you were trying to help a patron and technology failed you. What did you do, and what was the outcome?

## RESOURCES

### **Books**

*Who moved my cheese? An amazing way to deal with change in your work and in your life* (Spencer Johnson)

*Our iceberg is melting: Changing and succeeding under any conditions* (John Kotter)

*96 great interview questions to ask before you hire* (Paul Falcone)

*How to teach: A practical guide for librarians* (Beverly Crane)

*Thinkertoys: A handbook of creative-thinking techniques* (Michael Michalko)

*HTML and CSS: Design and build websites* (Jon Duckett)

*Crucial conversations: Tools for talking when the stakes are high* (Kerry Patterson)

### **Articles**

"Moving up to first class: Libraries = education." (Valerie Gross, *Public Libraries*, July/August 2015)

"Library instruction in the digital age." (Cheryl LaGuardia, *Journal of Library Administration*," 2011)

"Guided inquiry: School libraries in the 21st century." (Carol Collier Kuhlthau, *School Libraries Worldwide*, January 2010)

"Hybrid librarians in the 21st century library: A collaborative service-staffing model." (Lisa Allen, *ACRL Twelfth National Conference*, April 2005)

### **Websites**

Coursera ([www.coursera.org](http://www.coursera.org))

GCF LearnFree ([www.gcflearnfree.org](http://www.gcflearnfree.org))

TechBoomers ([techboomers.com](http://techboomers.com))

Free Online Training Events ([www.webjunction.org/find-training/free-events.html](http://www.webjunction.org/find-training/free-events.html))

RAILS Community Groups ([www.railslibraries.info/community/groups](http://www.railslibraries.info/community/groups))

LinkedIn ([www.linkedin.com](http://www.linkedin.com))

23 Mobile Things (<http://23mobilethings.net/wordpress/the-things/>)