RAILS Special Member Update, July 23, 2020 – Chat Log

The following is an unedited chat log from the July 23 RAILS Special Member Update.

RAILS is researching answers to some of the questions and will keep members informed via our COVID-19 Library Pulse Page, the weekly RAILS E-News, and other means.

00:44:21	Deirdre Brennan:	Hi everyone thanks for joining us today. We will start right around 11
00:48:29	Mary Witt:	Hi Tom - yes, attendees are muted
00:50:18	Deirdre Brennan:	we are going to wait until 11.05 to start. people are still joining
00:53:29	Deirdre Brennan:	everyone is muted right now. we will start soon
00:54:37	Lisa Lockheart:	Joe's volume seemed a little low just now.
00:56:32	Lisa Lockheart:	Can someone post a link to the agenda?
00:57:20	Kate Hall:	https://static.librarylearning.info/event_documentAgenda:s/0dymujQf7UY.pdf
00:57:25	Kate Hall:	Agenda: https://static.librarylearning.info/event_documents/0dymujQf7UY.pdf
01:01:00	Kate Hall:	Biz is great! We had her do an EDI review of our personnel and general policy manuals
01:03:45	Joseph Filapek:	Elizabeth Lindsay-Ryan: http://lrconsultingllc.net/
01:03:58	Kate Hall:	It would be wonderful to add more EDI consultants to the RAILS consultant database
01:04:59	Mary Witt:	https://www.railslibraries.info/system/files/Anyone/mtg/2020/2020-07-24/183377/10.3%20RAILS%20responsiblities%20to%20build%20a%20better%20society.pdf
01:05:22	Mary Witt:	Just shared the doc from our board packet
01:06:27	Dan Bostrom:	This is a very cool Census data tool --> https://2020census.gov/en/response-rates.html
01:06:56	Dan Bostrom:	in 7th place alone! We just moved past Virginia :)
01:24:09	Ryan Hebel:	Cynthia, I see your hand up, what can we do for you?
01:25:48	Deirdre Brennan:	Sharon will answer this and other questions when her presentation is finished
01:31:24	Juanita Durkin:	What's up with the magazine glossy pages? It's below LOD, then bounces back up?

01:32:30	Kathy Roegge: So is it recommended that we quarantine magazines and board books for 4 days instead of 3?

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01:34:40   Tony Lucarelli: Is the DVD being tested out of the case or in the case? I think that would make a difference.

01:35:53   Stefanie Geitz: You would need to be careful cleaning a DVD so it doesn't get damaged.

01:39:16   Jennifer Drinka: Thank you SO much. This is really helpful.

01:40:46   Jennifer Cottrill: I second Kathy Roegge's question: Does this change the quarantine recommendation for magazines, board books, glossy books to 4 days, or does because it's below the LOQ (if not the LOD) is 3 days stil adequate?

01:40:59   Dan Bostrom: August 4 WebJunction webinar: https://www.webjunction.org/events/webjunction/realm-testing-resource-overview.html

01:42:55   Alison Projansky: What about boxes sent from vendors, B&T and Midwest Tape? Should the box be quarantined for 3 days?

01:42:56   Stephanie Klemp: Why are you not testing CD inside the cases? Audiobooks/Music CD. Libraries do not receive the AV material as a loose CD.

01:46:13   Stephanie Klemp: I mean have the CD with the virus on it and test inside the case

01:47:28   Juanita Durkin: Just to be clear, they've only tested DVD cases, not CD cases (jewel cases), right?

01:51:28   Kate Hall: We increased ours at Northbrook as well to ere on the side of caution

01:51:49   Alex Todd: PHPLD increased to 4 days as well.

01:52:47   Ryan Livergood: Warren-Newport has increased to four days as well

01:54:12   Jennifer Cottrill: I think the magazine issue is probably more relevant to local circulation than to delivery. Question to those of you who are increasing your quarantines to 4 days--are you doing it only for magazines, board books and glossy books, or are you doing it for all materials to prevent time consuming sorting?

01:54:47   Kate Hall: Jennifer, we are doing it for everything because it is just easier to do it that way. We are also quarantining everything patrons touch in the building for 4 days now too.

01:56:39   Jennifer Garden: WE have pulled all magazines and board books from the shelves (along with our few newspapers). If patrons request them, we will check them out to them and then put them in a separate longer-term quarantine when they come back in. (Milledgeville)

01:57:08   Stefanie Geitz: We put board books on the top shelf.

01:58:14   Lizzy Klinnert: Thank you, Sharon!

01:58:18	Barbara Galik:	thank you for all your work, Sharon
01:59:46	Kathy Roegge:	Thank you for the information, it is needed.

02:06:04   Gretchen Kottkamp: When you get the test, tell the testers that you need written results, which will be mailed, in addition to the phone call with results

02:08:26   Mary Cheatwood: The health department will do contact tracing for 4 days prior to showing symptoms.

02:09:01   Jennifer Drinka: If someone has a fever can you require them to get tested?

02:09:55   Kate Hall: If you want to go crazy like I did, you can take this free test through Coursera that teaches you how to do contact tracing: https://www.coursera.org/learn/covid-19-contact-tracing?edocomorp=covid-19-contact-tracing

02:11:20   Aaron Skog: While the research on the virus on the surface of library material is important, the biggest risk libraries face is a very casual approach of wearing masks in the workplace. We keep seeing this happen on video meetings with library staff who are now back at the office and have a very lax approach to face masks. "Back of the house" staff are interacting with each other in somewhat confined spaces without masks. Staff in conference rooms are not wearing masks or are constantly removing them.

02:11:46   Jennifer Cottrill: For those who were in close contact, do you have to quarantine them for 14 days or can they come back earlier if they have a negative test? If so, after how many days?

02:13:02   Jennifer Cottrill: Also, are you allowed to define "close contact" more broadly than CDC guidelines? i.e., greater than 48 hours, greater than 6 ft, lesser than 15 minutes?

02:16:59   Lisa Lockheart: The standard locally seems to be alert community and close for three days. What about other areas?

02:17:07   Kate Hall: Jennifer, I spoke to IDPH yesterday as we just had a positive case and they said self quarantine for 14 days from last point of contact with the person, but that guidance is changing regularly and to call if we get another case as it might be different

02:18:11   Kate Hall: Here is the Illinois Department of Public Health (1-800-889-3931) hotline

02:26:50   Michelle Armbruster: Kate-Did IDPH say you should close the library or just deep clean?

02:26:58   Ryann Uden: Museum guidelines are good to review too, for Phase 4.

02:27:26   Kate Hall: Michelle, We did not close, but did deep clean the areas the staff member was in last night. We were able to open at the normal time this morning

02:27:31   Jennifer Cottrill: Is there a definition of what "deep clean" means?

02:28:00   Kate Hall: Jennifer, our cleaning company got a new certification and had to do additional training to be able to offer this. I can look up what it is called and email you

02:28:31   Jennifer Cottrill:Thank you, Kate, I would appreciate that: jcottrill@midlothianlibrary.org

02:29:07   Kate Hall: I read through all the DCEO guidelines and compiled all the relevant parts into one document for my staff. If you are interested, you can access it here: https://docs.google.com/document/d/1zqH80BSQTo7qS1THpY-bbxH4ZOrK7HIg0f9WgNDsSn4/edit?usp=sharing

02:29:28   Michelle Armbruster: Kate-would you please send the list to me also. elmwoodlib@gmail.com.

02:29:50   Kate Hall: Michelle, of course :)

02:30:00   Michelle Armbruster: Thank you Blanca!

02:30:12   Michelle Armbruster: Thank you Kate!

02:30:56   Joe Filapek: Great questions everyone, thank you for your engagement on this important topic.

02:32:33   Joe Filapek: And by the way, if any of you are still looking to fill your 4-hour Zoom quota for the day, join us this afternoon for a webinar - there is still room for you! :

02:32:47   Joe Filapek: https://www.librarylearning.info/events/?eventID=31647 Social Media Listening and Adapting Libraries During the Pandemic

02:35:13   Patricia Smith: Kate I would also appreciate that information. pdsmith@rwrlibrary.org

02:35:29   Kate Hall: Patti, will do :)

02:37:47   Jennifer Garden: If we want to do something with it this fall semester, can we do something ourselves temporarily and then set our permanent rules once all the legal guidelines come out?

02:37:52   Patricia Smith: Can we opt all or we will be required to do thius?

02:38:12   Kathy Roegge: How will libraries know what families in their area are eligible for this card?

02:42:24   Valerie Woodley: Do you know what the income level is to qualify?

02:43:44   Catherine Lemmer: Kate - sorry did you say you alerted all staff

02:44:03   Kate Hall: yes, but then only had people in close contact do the self quarantine

02:44:43   Kate Hall: we did not alert the community as the staff member was last in before we reopened

02:45:10	Amy Gee:	Now that Election day is a Holiday, are libraries required to be closed? We aren't closed for MLK Day, President's Day, etc.
02:45:33	Dan Bostrom:	Reopening survey: https://docs.google.com/forms/d/e/1FAIpQLSe-6by2xEWsIbzcxXjpMrAGNScvUZu62-6Q6hz1e_RciQx7Ow/viewform
02:46:12	Dan Bostrom:	Dashboard (w/ results): https://datastudio.google.com/u/0/reporting/d85db95d-3ef5-4ce9-8f37-aeedc03637a5/page/oHTVB
02:47:14	Deirdre Brennan:	no Julie just "students"
02:48:10	Jennifer Drinka:	This is fantastic! Great tool.
02:49:14	Jennifer Cottrill:	Is there a chance that you would refine the questions in the future? For instance, "limited access by appointment or walk-in" could be further refined to which are using appointments and which are doing walk-ins. Also, there's a question for computer access, but not for browsing or indoor checkouts, i.e., we're allowing appointments for computers but not browsing and checkouts but we will start that in August. This tool is very helpful, but some more granularity might be even more beneficial.
02:50:57	Deirdre Brennan:	Michelle yes
02:51:18	Patricia Smith:	I just want to thank Mark and all delivery staff you are all doing an amazing job
02:51:41	Deirdre Brennan:	we are accepting boxes if no bins
02:55:10	Michelle Armbruster:	Thank you Mark and all delivery staff!
02:56:17	Dan Bostrom:	l2help@railslibraries.info
03:01:59	Dan Bostrom:	Hooray new L2!
03:02:31	Barbara Galik:	bye... great news
03:02:32	Jennifer Cottrill:	Thanks! Great content packed meeting!
03:02:34	Kathy Roegge:	Thank you great meeting.
03:02:36	Jennifer Drinka:	Thank you! This was a great meeting.