

RAILS Special Member Update, April 16, 2020 – Chat Log

The following is an unedited chat log from the April 16 RAILS Special Member Update.

RAILS is researching answers to some of the questions and will keep members informed via our [COVID-19 Library Pulse Page](#), the weekly RAILS E-News, and other means.

01:08:33 Beth Phillips: Yep.

01:08:38 Jennifer Garden: good morning, Dee! :)

01:08:45 Dan Bostrom: Happy Thursday!

01:08:54 Michaela Haberkern: good morning!

01:08:55 Melanie Gamlin: Yes, Good Morning

01:09:00 Jenna Nemece-Loise: Good morning, Team RAILS!

01:09:40 Louise Svehla: Good morning!

01:09:42 Linda Ling: Good morning!

01:09:43 Mary Kay Stiff: Good morning everyone!!

01:10:09 Amanda Hilde: Good morning!

01:10:17 Ryan Livergood: Good morning!

01:10:19 Jenn Hovanec: Represent, Frank! Go Go White Sox! :)

01:10:27 Samantha Sensor: Good Morning!

01:10:41 Beth Phillips: Can't talk baseball, it will make me sad. :(

01:10:57 Racquel Ungaro: Good morning

01:11:08 Alyssa Martin: Good morning !

01:11:15 Cathy Grafton: good morning odell pld

01:12:55 Robin Smith: It is a good morning!

01:13:19 Ellen Finfrock: Good Morning everyone!

01:14:56 Kate Hall: 100% agree, Dee! If we all stick together and remain safe, it will be easier. :)

01:15:14 Dan Bostrom: If you're looking for the agenda, you can find it here:
https://static.librarylearning.info/event_documents/oM6sONc3wbQ.pdf

01:15:21 Yan Xu: Yes, stick together!

01:16:05 Vanessa Padilla: Good morning everyone!

01:16:31 Dubrakva Juraga: Good morning to all!

01:20:13 Juanita Durkin: Justice did, too.

01:20:24 Julie Wayland: what about IPLAR?

01:20:38 Dawne Tortorella: Non-resident as in unserved? Or pick the library of your choice?

01:21:25 Dawne Tortorella: we need some clarification on this

01:22:44 Ellen Finfrock: I would like to see what the state library stated, too, please.

01:23:01 Robin Wagner: IPLAR-or 60 days after the end of your Fiscal Year, correct?

01:23:08 Megan Millen: I'm out here!

01:23:31 Vanessa Padilla:Hi Megan!

01:25:16 Frank Murray: Thank you for that reimbursement clarification :)

01:26:25 Megan Millen: Jim, I will contact you after with the person you can contact. They wanted you to reach out

01:27:28 Julie Wayland: yes Robin, ours would be end of June so I was hoping for extension.

01:27:54 Megan Millen: But everyone else - please do NOT contact the Illinois Department of Labor about this individually. My sources will kill me if 600 librarians call them!!

01:28:37 Robin Wagner: Thank you Julie!

01:28:44 Megan Millen: No - I'm good.

01:28:46 JOANNA KLUEVER: A question for whenever: have the due dates for spending Per Capita Grant money been extended past June 30?

01:28:49 carissa Faber: Thank you.

01:28:50 Jennifer Cottrill:IPLAR Deadlines
For municipal (city, town, township, and village) libraries, the deadline for submitting an annual report is within 60 days after the expiration of the fiscal year [75 ILCS 5/4-10]. For public library districts, the deadline is September 1 of each year [75 ILCS 16/30-65]. from ISL website

01:29:17 Nicole Zimmermann: the agenda can be found here:
https://static.librarylearning.info/event_documents/oM6sONc3wbQ.pdf

01:29:18 Robin Wagner: Thank you Jennifer. I was confused when Dee said June 1.

01:31:03 Julie Wayland: well, we are still providing services, they are just online services. we are still very present.

01:31:34 Roberta Johnson: Yes, we are not closed! We are answering questions "after hours"!

01:32:07 Pam Leffler: Yep. I emphasize with my staff and in all of our PR stuff is that the *building* is closed but the library is not.

01:32:08 Dan Bostrom:
<https://www2.illinois.gov/dceo/SmallBizAssistance/Documents/Essential%20Business%20Checklist3-22.pdf>

01:32:09 Tina Setzer: Thanks Jennifer for IPLAR clarification.

01:32:18 JOANNA KLUEVER:
<https://www2.illinois.gov/dceo/SmallBizAssistance/Documents/Essential%20Business%20Checklist3-22.pdf>

01:33:00 Dan Bostrom: Thanks everyone who helped!

01:33:48 Juanita Durkin: As for being essential, I think they need to consider just how many people don't have internet at home and have metered phone service and no laptop or computer at home. So, doing taxes, the Census, forms for unemployment, etc. is impossible for many people,

01:34:20 Christal Beyer: So many libraries are starting to virtual classes and events and the word is just getting out to the public.

01:34:28 Diane McNulty: We cannot see your chat unless you choose "All panelists and attendees"

01:34:52 Dan Bostrom: For everyone participating in the chat today, I just want to remind you to choose the "All panelists and attendees" option in the To field if you want other attendees to see your comment. If you choose "All panelists" it will only be seen by the panelists.

01:34:55 Jenna Nemec-Loise: Here's a link to what my school library is doing to serve our learning community. We are indeed essential to our students, teachers, families, alumni, and more!
<https://www.nscds.org/remote-learning/library-resources>

01:34:55 Emily Faulkner: any updates on member discounts for digital resources?

01:35:08 Ryan Livergood: There are political and economic reasons the Executive Order lists certain businesses and organizations as essential. For example, you have gun shops and dealers essential, recreational cannabis essential, and, as Dee said, car washes essential.

01:35:48 Jennifer Garden: Speaking of virtual, I just found out that Jim Lovell, Apollo 13 astronaut, will be live on Facebook today on the National Air & Space Museum page! :)

01:36:24 Yan Xu: Pressbooks or PressReader?

01:36:57 Lisa Lockheart: Yes, I think Pressbooks is for book formatting.

01:37:01 Dan Bostrom: You can see a whole list of RAILS Deals & Discounts on our website:
<https://www.railslibraries.info/deals>

01:37:02 Nicole Zimmermann: Leila's info is also in the RAILS E-News

01:37:03 Emily Faulkner: Thank you! It's helpful to have these discounts!

01:37:06 Anna Behm: We recently added PressReader

01:37:10 Jennifer Garden: we're using Reader Zone for summer reading. it's more cost effective for us since we're tiny.

01:37:14 Anna Behm: Pressbooks is available via inkie.org

01:37:42 Dan Bostrom: Make sure you're logged in with your L2 credentials to see ALL the deals!!!

01:38:37 Ryan Livergood: Car washes are open in Gurnee fwiw

01:38:47 Nancy Ashbrook: We are paying all of our staff for regularly scheduled hours since March 16th. Board is asking about costs if staff is furloughed vs. continuing to pay??

01:38:55 Sharon Highler: Some carwashes are open.

01:39:44 Juanita Durkin: I think car washes can be open if they are a part of a gas station. Not sure about stand alone car washes.

01:40:25 Dan Bostrom: RAILS Essential Services Survey:
<https://www.railslibraries.info/webform/essential-services>

01:40:31 Tony Lucarelli: I know there is a fully automated car wash in my town that is open. Don't know about the one where you get out of your car and then let them vacuum it and pull it into the wash.

01:41:26 Sharon Highler: Stand alone, automated, too. Changed their hours, though.

01:42:03 Mary Schueren: Automated exterior car washes essential. Full service not.

01:42:57 Diane McNulty: Vacuums and detailing not available. Just drive thru car wash according to list state published

01:43:23 Jennifer Cottrill: @Matthew Suddarth and others. This from the Governor's Order: "Educational institutions—including public and private pre-K-12 schools, colleges, and universities—for purposes of facilitating distance learning, performing critical research, or performing essential functions, provided that social distancing of six-feet per person is maintained to the greatest extent possible." This should be the grounds for us to operate as an essential service WITHOUT 100% opening to the public.

01:44:14 Ryan Livergood: That's right, the essential list is super political.

01:44:34 Lisa Lockheart: If that's the case, where are our ALA lobbyists in this?

01:44:56 Juanita Durkin: Please also advocate for people that don't have Internet and/or internet capable devices at home. These people really need to be able to use a computer IN the library to even stay in touch.

01:45:41 Diane Foote: ILA was actually asked by the Governor's office about whether libraries were closing or not under his order. We shared the info from RAILS and IHLS and are taking the opportunity to make the case that "physically closed" doesn't mean "no services."

01:46:10 Diane Foote: ALA has provided a "letter to the Governor" template to state chapters that we're working on at this very moment to customize for IL.

01:47:53 Roberta Johnson: I'm sorry, I missed the introduction - who is speaking now?

01:48:30 Pam Leffler: Amanda Margis, Assistant Head of YS at Northbrook.

01:49:24 Nicole Zimmermann: @Michelle Doshi:

01:49:24 LEILA HEATH: Amanda, how much time did it take to get Read Squared set up initially?

01:49:33 Nicole Zimmermann: actually, Michelle (Anna couldn't see your question. make sure you are on "all panelists and all attendees"

here's Anna's answer:

go to inkie.org and hover over "Writers" and click on "Create Your E-Book" - there is a link to pressbooks there

anyone in IL can access and use - no need to have a library card. libraries don't need to do anything to sign up - JUST ADD A LINK TO YOUR WEBSITE

01:50:07 Monica Harris: Virtual Program Results are here:
<https://www.railslibraries.info/responses/virtual-program>

01:50:33 Roberta Johnson: Thanks Amanda, that was great!

01:50:56 Joe Filapek: Interested in hearing more about virtual offerings for youth services? Register for our webinar next week! <https://www.librarylearning.info/events/?eventID=31284>

01:51:18 Amanda Margis: Amanda Margis, Assistant Manager Youth Services, Northbrook PL, amargis@northbrook.info

01:51:52 Diane Foote: Yay! Thanks, Dee, for mentioning.

01:52:11 Monica Harris: Yes, ILA is doing amazing things and we're proud to be a part of their efforts!

01:52:22 Diane Foote: Ha, flattery will get you everywhere.....

01:56:22 Ellen Finrock: I would also like to know if Per Capita Grant expenditure deadline will be extended.

01:56:30 Nicole Zimmermann: here's dan link:
https://www.youtube.com/watch?v=qrCA_hJEUao

01:56:55 Dan Bostrom: Here's a link to the recorded event that we held last week:
https://www.youtube.com/watch?v=qrCA_hJEUao&t=465s

01:57:49 Monica Harris: And more information (including the link to the spreadsheet) here:
<https://www.railslibraries.info/sites/default/files/3D%20printers%20and%20libraries.pdf>

01:58:53 Judy Bloecks: the doings newspaper talks about local libraries 3-d printers make face shield parts

01:59:08 Catherine Lemmer: does anyone have the jim lovell link

01:59:44 Michelle Doshi: I think it will be later today, Catherine?

01:59:49 Jennifer Garden: <https://facebook.com/events/s/air-and-space-live-chat-apollo/2485739151526534/?ti=cl>

01:59:56 Jennifer Garden: Lovell link. :)

02:00:11 Laura Keyes: Jim Lovell Talk Link:
<https://www.facebook.com/events/2485739151526534/>

02:00:47 Dawne Tortorella: any efforts to create these for our library staff workers and distribute to all libraries?

02:03:27 Nancy Ashbrook: Safety of our staff when materials are returned.
From a March 30th IMLS sponsored webinar, Dr. David Berendes and Dr. Catherine Rasberry from the Centers for Disease Control presented an overview of the CDC's guidance for environmental disinfection, and a discussion of how libraries, archives, and museums can help mitigate COVID-19 when working with paper-based, circulating, and other types of collections. Dr. Berendes maintained that paper, mylar, plastic coverings were "not a concern as a transmission route for the COVID-19 virus. However, if you were concerned about the book having something the virus on it, you could leave it aside for an up to 24 hour period which should be sufficient for that. For the DVDs or other products, if you're not wiping them down, again a 24 hour period should be fine." We will probably have to set up some type of quarantine for returned materials.

02:03:38 Amy Weiss: Concerns about safe handling of books vs. dvds

02:04:17 Jenn Hovanec: Here's the link to the 3D printing items under the "What RAILS is doing tab" <https://www.railslibraries.info/issues/178451>

02:04:36 Jenn Hovanec: 2nd item in the list.

02:07:57 Douglas King: Statement from EveryLibrary
https://www.everylibrary.org/libraries_should_be_closed

02:09:52 Douglas King: This is so early still

02:10:50 Karen Swanson: Would that 24 hour period include books with plastic covers?

02:11:19 Sarah Cottonaro: I think everyone needs to take a beat and focus on the day ahead. That is something I remind my staff when they ask questions that can't possibly be answered.

02:11:20 Christine Jason: too many hands and equipment that materials go through

02:11:20 Douglas King: some research indicates it can live on plastic and metal considerably longer than 24 hours.

02:12:07 Karen Swanson: That's my concern

02:12:17 Nancy Ashbrook: Who is doing the study you mentioned at first?

02:13:03 Theresa Lang: If you could please put information about the research that is underway somewhere

02:13:11 Roberta Johnson: We are - conservatively - planning on a 72 hour Book Jail for returns. They won't be touched again by staff until that period has passed.

02:13:35 Jennifer Cottrill: @Mary Weimar and others. Based on what the Governor of California is talking about regarding a GRADUAL reopen after Shelter in Place (in concert with Govs of OR and WA), I am HOPING that Pritzker will lift Stay at Home GRADUALLY and that GRADUALLY.

02:14:06 Jennifer Cottrill: *And that will give libraries the go ahead to open gradually

02:14:12 Jennifer Garden: In terms of possibly stopping things down, it just now occurred to me that would have to include opening the DVD case and also wiping the actual DVD!

02:14:15 Nicole Zimmermann: Kimberly, there is no way for us to say just yet, but as Deirdre said we'll do what is appropriate and safe for staff.

02:16:21 Christine Jason: yes, you would need to wipe down the DVD! I didn't even think of that.

02:16:24 Becky Conte: I understand some breweries are producing hand sanitizer for essential employees One in Fort Wayne Indiana for sure

02:17:41 Bin Zhao: PPE providers' priority is still the front line workers: medical personnel, first responders. Libraries may not be high on their list.

02:18:12 Emily Faulkner: Do we know if the library would have to pay regular unemployment costs AND the extra \$600/week?

02:18:57 Molly Jostock: The extra \$600/week comes from the federal government.

02:19:01 Sarah Cottonaro: the extra \$600 is a federal payment, so no

02:21:13 Nancy Ashbrook: Is recording of HR Source webinar available to members?

02:21:52 Susan Yach: so if you work in a union workplace does seniority account for layoffs or furloughs

02:22:18 colleen waltman: other than temporary versus longer term what are the differences between furlough and lay off?

02:23:08 Emily Faulkner: actually, here's an IMRF question--if I have employees getting close to their IMRF threshold that are being paid for their average scheduled hours but not necessarily working

that full amount of hours, will that trigger them being included in IMRF? I tried calling them, but can't get through, and the city is the member, so I can't email.

02:24:52 Becky Spratford: We need advice on communicating with the taxpayers about these issues. Especially as the white collar workers are facing layoffs and will begin to question why we having done layoffs. As a trustee I have communicated many of the costs to taxpayer that Jim mentioned but can we get some language for all RAILS members to share. Talking point s to help our advocacy.

02:24:59 Dan Bostrom: Here's a link to the HR Source webinar this afternoon (please note that this is an HR Source not a RAILS webinar; non-members will pay \$25 to register):
<https://www.hrsource.org/MAIMIS/Members/Events/RegistrationForm.aspx?EventKey=2004UNEMP&WebsiteKey=5a463184-e9e8-41f4-8856-f557cf9caa7b>

02:26:01 Becky Spratford: I saw that by Hedi but we need something from RAILS or ILA so we are all saying the same thing.

02:27:17 Pam Leffler: Jim, can we track these expenses without paying out until a later date?

02:28:07 Jennifer Cottrill:@Becky Spratt and others. I recommend keeping stats on percentage of regular hours worked from home to justify pay. Currently, our FT/Exempt are working on average 93% of their regular hours, FT/Non-Exempt, on average 56% of their regular hours, and PT are working on average 42% of their regular hours. Based on 3 weeks data collected.

02:28:12 Catherine Lemmer: the challenge is the totality of the expense; x number of persons times even \$30 a month is very pricey

02:28:14 Jeanne Hamilton: Our county has already delayed them

02:28:22 Cathy Grafton: love

02:28:42 Becky Spratford: Jennifer, yes doing that re time. Good advice for others though.

02:29:14 Cathy Grafton: livingston county is delaying penalties on 1st payment deadline

02:29:31 Frank Murray: DuPage county is expecting 60% in June and considering not adding any fees on late payments.

02:31:03 Christine Jason: I'm thinking about our automated book return system. YOu would have to clean that constantly.

02:32:36 Christine Jason: We would also need to wipe self checks after every usage.

02:34:54 Cheryl Pawlak: DGPL has the same concern about our AMH and self checks. Hopefully, quarantining items before running them through the AMH will help. We're not sure what to do about the self checks

02:35:27 Julie Wayland: My objective right now is a soft opening, with very limited services. Old school.

02:37:31 Tony Lucarelli: We are interested in knowing the "why" around decisions - limiting hours, only curbside service, possibly removing all seats from the floor, etc.

02:38:11 Jennifer Garden: love your hair, Jennifer!

02:39:14 Nancy Ashbrook: Yeah Jennifer; I grabbed this earlier and have been "adjusting" it for my library!

02:41:42 Victoria Muraiti: Where can we find this

02:42:49 Mary Witt: Re questions about using per capita funds by the usual deadline, we would have to check with the Illinois State Library

02:44:08 Jessica Nawrocki: I would love a copy of this.

02:44:19 JOANNA KLUEVER: Ditto to getting a copy...

02:44:22 Monica Harris: Thanks David!

02:44:29 Stefanie Geitz: Me too

02:45:11 Mary Witt: We will check with Jennifer re sharing her plan

02:46:16 Frank Murray: This is amazing and very detailed! Thank you!

02:46:31 Vanessa Padilla:Yes, please share!

02:46:33 Christine Jason: So much to think about!

02:46:37 Hayley Rightnowar: Yes, thank you for sharing and presenting

02:46:42 Stefanie Geitz: Thank you

02:46:43 Christine Jason: Please share the link, I want to share it with TPTB

02:46:54 Cheryl Ziegler: Thank you for work and sharing!

02:46:54 Alexa Krahn: That was WONDERFUL! Thank you!

02:46:58 Michelle London: Thank you!

02:47:00 Linda Ling: Thanks, Jennifer!

02:47:00 JOANNA KLUEVER: This is incredible. Thank you!

02:47:00 Roberta Johnson: thank you, this was clearly a lot of work!!

02:47:00 Susan Yach: Great job Jennifer!!!!

02:47:02 Michael Campbell: I wonder if we will have to keep to a smaller group of folks with social distancing in place? So programming will be impacted

02:47:03 Jennifer Cottrill:bit.ly/MidloReopenD3

02:47:22 Laurie Hussissian: Thank you so much!

02:47:27 Tina Setzer: Thank you!! Great work

02:47:30 Michael Campbell: great plan

02:47:32 Jane Ruback: Thanks for sharing.

02:47:38 Judy Bloecks: Ty , Jennifer

02:47:38 Chris Special: Thanks Jenniffer!

02:47:39 Juanita Durkin: Thank you for sharing that. It's great!

02:48:02 Sarah Dulay: Thanks Jennifer! Great information.

02:48:15 Douglas King: I appreciate the emphasis on 'we don't know when this can happen'

02:49:03 Monica Harris: Social Distancing: <https://www.shrm.org/resourcesandtools/tools-and-samples/pages/social-distancing-guidelines.aspx>

02:49:15 Roberta Johnson: I wonder if the definition of "homebound" for book delivery will be relaxed? Thinking of immuno-compromised folks, asthma, etc.

02:49:24 Christine Jason: I was thinking about the staff lounge yesterday!

02:50:33 Emily Faulkner: Thanks for these sessions--it's so amazingly helpful to hear what everyone is doing

02:51:04 Carol Dolin: Thank you Dee and everybody. This has been great!!

02:51:07 Christine Jason: I'm glad to know that I'm not the only one without answers! This is such new ground.

02:51:58 Brian Herner: One of my coworkers said "This is my first pandemic" is her answer top these unanswerable questions.

02:52:38 Laurie Hussissian: This is the first update I've attended, and I'm SO glad I did. So much important information. Thanks so much to all speakers>

02:52:43 Dana Kraszczyński: Thank you!

02:52:43 Sharon Highler: Thanks everyone.

02:52:44 Hayley Rightnowar: Thank you!

02:52:45 Christine Jason: Yes, I have gone through blizzards and polar vortexes not a pnademic

02:52:46 Michelle London: Thank you!

02:52:47 Barbara Love: Thank you

02:52:47 Lisa Lockheart: Thanks!